Head of Compliance (Bengaluru)

CLOUDPHYSICIAN

Cloudphysician is a healthcare company reimagining the delivery of critical care through patient-centric solutions. We use our advanced technology, designed and developed in-house, to increase access to care all across the globe.

Our Care Center, based in Bangalore, is staffed 24/7 by a highly qualified and trained critical care team that includes super-specialist doctors, nurses, dieticians, and pharmacologists. The clinical team uses our proprietary platform, RADAR, to connect to hospital ICUs to oversee and manage the care of critically ill patients across multiple regions. RADAR, built by our team of technology experts, incorporates automation, computer vision, real-time video, and data analytics to help expert care providers connect to and provide care to patients.

As of May 2025, we have cared for over 1,50,000 plus intensive care patients across 23 states in India and saved numerous lives. Learn more at: www.cloudphysician.net.

JOB DESCRIPTION

We are seeking an experienced Head of Compliance – to design, lead, and execute a comprehensive compliance and risk management framework across all functions, specifically focusing on US FDA for Software as a Medical Device (SaMD). This role is crucial in ensuring adherence to healthcare-specific legal and regulatory standards in the US and India, such as HIPAA, clinical data protection norms, and software compliance, while enabling technology-driven innovation and operational scalability. The ideal candidate will champion compliance as a strategic enabler of quality care, patient trust, and sustainable growth. This role reports to the CISO.

RESPONSIBILITIES

- FDA Approvals: Take the lead on navigating the FDA framework for our healthcare software (SaMD). **Prior FDA SaMD experience is mandatory for this role.**
- Compliance Framework: Build, lead, and maintain enterprise-wide compliance programs aligned with applicable laws.
- Policy Development: Draft and implement internal policies and SOPs across privacy, data security, third-party risk, and ethical tech practices.
- Risk Management: Identify and mitigate regulatory, operational, and reputational risks. Conduct periodic assessments and audits.
- Cross-functional Collaboration: Work closely with Tech, Product, Legal, HR, and Security teams to ensure that systems, data pipelines, and applications are built with compliance and privacy by design.
- Incident Management: Develop and oversee incident response protocols for potential data breaches, non-compliance, or cybersecurity events.

Cloudphysician Healthcare Pvt. Ltd.
7, Bellary Road, Ganganagar, Bengaluru, 560032
CIN: U74999KA2017PTC102283
E: info@cloudphysician.net
Ph: +91-80-2309 2922   www.cloudphysician.net

- Regulatory Liaison: Represent the company in front of regulators, auditors, and certification bodies as needed.

PREFERRED QUALIFICATION

- Mandatory: Prior track record of FDA Approvals for Software as a Medical Device (SaMD)
- 8+ years of experience in compliance, risk, audit, or legal, with a leadership role in a software product organization.
- Strong understanding of global technology and privacy regulations.
- Experience in managing compliance in cloud-native, data-driven, or SaaS environments.
- Expertise with security standards (ISO 9001/27001, SOC2, HIPAA, HITRUST).

How to apply

If you are interested, please send your resume to careers@cloudphysician.net along with two references.

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